

My Account Brief Overview

Sign Out

Milliken MY ACCOUNT [REPORTS](#) | [CLAIM REQUESTS](#) | [ACCOUNT SETTINGS](#) ▾

Report: [?](#) Customer:

One Milliken

- Corporate
- Chemicals
- Wextex by Milliken
- Floor Covering
- Infrastructure
- Military
- Performance Solutions by Milliken
- Reinforcements
- Specialty Interiors
- Dealer Services
- Product Catalog

General Information

- Email Us
- Privacy Policy
- Terms of Use
- Terms and Conditions

Contents Copyright © 2016 - 2018 Milliken & Company. All Rights Reserved. "Milliken" is a registered trademark of Milliken & Company.

What is My Account?



My Account is a tool for our customers and support staff to have a dashboard of information in one place presented in a website.

What a person can see or do is governed by their account type when they are registered.

Account Types: User (customer), Sales Person, Customer Support, Customer Service

Reports

- Open Invoices (FC, Textile, Chemical)
- Open Orders (FC only)
- Open Orders Products (Textile, Chemical only)
- Orders Due for Assortment (not currently/widely used)
- Recent Shipments (FC Only)
- Shipment Details (Textile, Chemical)

Claim Requests (Textile Customers Only)

- Create Request
 - Manually
 - Prepopulated from lot, batch, delivery, order number, handling unit, purchase order
- View Requests
 - Status
 - Assigned To
- Review/Send to SAP (customer support only)
- Once in SAP, updated there and reflected back on website.

Account Settings

- Manage Addresses
- Reports by eMail
 - Order Status
 - Yesterday's Shipments
 - Customer Inventory
- Request Marketing Materials
- Request Additional Access

Floor Covering & Chemical Role options:

1. User (Customer/External User)
2. Customer Service (Internal Milliken user)
3. Sales Associate (Internal Milliken user)

Textiles Role options:

1. User (Customer/External User)
2. Customer Service (Internal Milliken user)
3. Customer Support (Internal Milliken user includes Claim Requests)
4. Sales Associate (Internal Milliken user includes Claim Requests)

Floor Covering Feature Options

1. Open Orders Report
2. Recent Shipments Report
3. Open Invoices Report

Textile Feature Options

1. Open Orders Products Report
2. Shipment Details Report (and COA link if desired)
3. Orders Due For Assortment Report
4. Open Invoices Report
5. Claim Requests Create/View (User or Customer Support roles only – must have Shipment Details option)

Chemical Options

1. Open Orders Products Report
2. Shipments Details Report
3. Provide COA Link Report (must have Shipment Details option)
4. Open Invoices

Report Example - Open Invoices

Used by All Users in All Sales Organizations



The open invoices view is color coded to show past due (red) and due within a week (yellow). Clicking on the Invoice number link will display a pdf of the invoice.

All users can select one customer from their list customer numbers on their registration OR they can select ALL to see all of the customers they are registered for.

Milliken Customer Service, Customer Support, and Admin users can also type in a customer number for their sales organization and see its' results.

Sign Out

MY ACCOUNT | **REPORTS** | CLAIM REQUESTS | ACCOUNT SETTINGS

Report: Open Invoices Customer: 0001023309 - Customer Name & Address

Show Column Picker Save as Default Restore Default

Search

Export: Excel CSV PDF Print

Showing 1 to 64 of 64 entries 1 row selected

Invoice Nbr	Invoice Date	Net Due Date	Invoice Amount	Currency	Past Due Amount
013354390	07-Mar-2018	06-May-2018	13628.70	USD	13628.70
0013371151	29-Mar-2018	28-May-2018	6761.34	USD	6761.34
0013375788	05-Apr-2018	04-Jun-2018	698		
0070031086	05-Apr-2018	04-Jun-2018	2618		
0013375787	05-Apr-2018	04-Jun-2018	809		
0013381501	12-Apr-2018	11-Jun-2018	633		
0013381503	12-Apr-2018	11-Jun-2018	596		
0013381502	12-Apr-2018	11-Jun-2018	1480		
0013381497	12-Apr-2018	11-Jun-2018	519		
0013381500	12-Apr-2018	11-Jun-2018	529		
0013381498	12-Apr-2018	11-Jun-2018	618		
0013381499	12-Apr-2018	11-Jun-2018	1193		
0070031383	13-Apr-2018	12-Jun-2018	10443		
0013387748	20-Apr-2018	19-Jun-2018	809		
0070031599	20-Apr-2018	19-Jun-2018	10530		
0013387749	20-Apr-2018	19-Jun-2018	1171		
001004886			614		
001004953			490		
001005749			701		
0001011993			586		
0001012551			916		
0001013982					
0001014781					
0001023309					

Remit-to: Milliken & Company, PO Box 780715, PHILADELPHIA PA 19178-0715

Invoice: Invoice Number 13354390, Delivery Number 8883437107, Order Number 1001827737, Shipment Number 13207389, Customer PO No. 460070543

Item 1: 4000068618 - FF,APLE,PET,TWL,06280,V5,8.48/59.5,518, 3.985 YD, 3.4200, 13,628.70

Customer Material: 16928BLACK

Release Authorization Number: 4501658847

Handling Unit, Batch, Quantity, UOM, Characteristics

1014843146 0016385013 11 YD Lot: 010005220404 / Millihue : 8,664 / Roll Width : 60.00

1014843147 0016384717 10 YD Lot: 010005220404 / Millihue : 8,654 / Roll Width : 60.00

1014843148 0016623850 18 YD Lot: 010005296041 / Millihue : 8,654 / Roll Width : 60.00

1014843149 0017496130 40 YD Lot: 010005554706 / Millihue : 8,654 / Roll Width : 60.00

1014843350 0017496000 50 YD Lot: 010005554706 / Millihue : 8,654 / Roll Width : 60.00

1014843151 0017496178 228 YD Lot: 010005554706 / Millihue : 8,664 / Roll Width : 60.00

1014843352 0017630466 150 YD Lot: 010005592733 / Millihue : 8,664 / Roll Width : 60.00

1014843353 0017684322 269 YD Lot: 010005592735 / Millihue : 8,654 / Roll Width : 60.00

Customer: 0001023309 - Customer Name & Address

0001004886 - Customer Name & Address

0001004953 - Customer Name & Address

0001005749 - Customer Name & Address

0001011993 - Customer Name & Address

0001012551 - Customer Name & Address

0001013982 - Customer Name & Address

0001014781 - Customer Name & Address

0001023309 - Customer Name & Address

ALL

Contents Copyright © 2016 - 2018 Milliken & Company. All Rights Reserved. "Milliken" is a Milliken & Company.

Version 1.0.6774.17386 (5/30/2018)

SELLER: AUTHORIZED SIGNATURE: MILLIKEN & COMPANY

BUYER: AUTHORIZED SIGNATURE: MILLIKEN & COMPANY

Milliken & Company / Administrative Services Dept. M-101 / 900 Milliken Road / P.O. Box 1026 / Spartanburg, SC 29304-1026

Account Settings Example - Manage Addresses

Used by Customers, Milliken people acting on behalf of Customers



- For Customer type users, they have a menu option called Account Settings. Here they can review/request various items about their account:

Milliken MY ACCOUNT REPORTS | CLAIM REQUESTS | ACCOUNT SETTINGS

Report: Open Orders Products Customer: 0001023309 - VF Sourcing Latin America SARL

- Manage Addresses
- Reports By Email
- Request Marketing Materials
- Request Additional Access

DING B, Third Floor, Panama Pacifica, Arraijan PA

- Manage Addresses
- Reports by Email
- Request Marketing Materials
- Request Additional Access

- Submittal of any change only sends an email to the appropriate customer service group, no automatic changes are made in SAP as this time.
- The email is sent behind the scenes, but the user is notified of success.

MANAGE ADDRESSES

Customer: 0001023309 - VF Sourcing Latin America SARL - OFFICE BUILDING B, Third Floor, Panama Pacifica, Arraijan PA

Account Type	Customer Number	Customer Name	Address	Request Address Changes
Sold To	0001023309	VF Sourcing Latin America SARL	OFFICE BUILDING B, Third Floor Panama Pacifica, Arraijan, # PA #	[Envelope Icon]
Bill To	0003000920	Sourcing Latin America SARL	PO BOX 21407 Greensboro, NC US 27420-1407	[Envelope Icon]
Ship To	0002020326	International Forwarding Agency	3572 Del Rio Blvd Eagle Pass, TX US 78852-5806	[Envelope Icon]
Ship To	0002021104	SWWEAR TRK TERMINAL	770 PENDALE RD EL PASO, TX US 79907	[Envelope Icon]
Ship To	0002033986	swwear	1421 S. Elm-Eugene St Greensboro, NC US	[Envelope Icon]
Ship To	0002036074	VDC		[Envelope Icon]
Ship To	0002036308	VF Je		[Envelope Icon]

In this example, the customer has a different BILL TO and several SHIP TO partners.

Clicking on the envelope icon will present the user with a box to edit and request changes.

Request Address Changes for Account: Bill To - 0001023309 - VF Sourcing Latin America SARL

Street: PO BOX 21407 → PO BOX 21407

City: Greensboro → Greensboro

Region: NC → NC

Country: US → US

Postal Code: 27420-1407 → 27420-1407

Comments:

Please note that you are only requesting changes, and they will take effect only after review and approval.

Request Changes Cancel

Also available to Customer Service, Customer Support and Admin roles on the user's behalf.

- If you are an existing Milliken customer and you are interested in signing up for My Account, please contact your Milliken Sales Representative